

Common Terms and Definitions

Following are definitions for common terms that may appear on a residential or non-residential electric, natural gas or lighting bill statement.

Delivery Charges

Customer Charge: Recovers costs of providing energy service that occur even if no energy is used in the billing period. Included in the charge are billing, customer support and other supplemental charges. For gas service, this also recovers basic gas metering costs.

Distribution Delivery Charge: Recovers costs of infrastructure, maintenance and services incurred by the utility to deliver energy to customers through the distribution system.

Invested Capital Tax Adjustment: A mechanism to recover or refund charges to gas delivery service costs resulting from changes in the amount of invested capital taxes.

Meter Charge: Recovers the basic costs of providing electric metering services if they are provided by the utility.

Optional Lighting Charge: Recovers costs of providing Optional Outdoor Protective Lighting service for a specific location.

Qualifying Infrastructure Plant Surchg: Recovers costs incurred by the utility for certain natural gas infrastructure improvements.

Variable Income Tax Adjustment: A mechanism to recover or refund changes to gas delivery service costs resulting from changes in corporate income taxes.

Volume Balancing Adjustment: An adjustment made to natural gas bills April through December to balance actual delivery service revenues with approved annual revenue levels based on predicted normal weather.

Supply Charges

Purchased Electric: Recovers the cost of electricity the utility purchases and delivers to customers. Ameren Illinois receives no profit on this charge.

Purchased Electricity Adjustment: Allows the utility to match electric power and energy costs with electric power and energy revenue. Ameren Illinois receives no profit from this adjustment.

Purchased Gas Adjustment Charge: Recovers the costs of purchasing natural gas on behalf of customers. All costs are passed through dollar-for-dollar with no markup.

Supply Cost Adjustment: Base cost associated with electric power and energy used by Basic Generation Service (BGS) customers. This term is also used for applying charges incurred by the utility to purchase electric power and energy for customers served under Real Time Pricing and Power Smart Pricing.

Transmission Service Charge: Recovers costs associated with electric transmission service.

Taxes and Other Terms

Billing Seasons: Only applies to electric billing. Summer electric rates are effective June 1 – September 30. Non-Summer electric rates are effective October 1 – May 31.

Budget Billing: A free billing option that levels out energy spending by spreading energy costs evenly over 12 months. Any difference between the actual usage and the amount billed is reflected as a “Budget Bill Adjustment” on the bill.

Clean Energy Assistance Charge: Recovers costs associated with the purchase of zero carbon energy supply.

EDT Cost Recovery: Recovers a tax imposed by the State on the distribution of electricity. The tax is based on the quantity (kWh) of electricity provided to all delivery service customers.

Electric Environmental Adjustment: Recovers costs incurred by the utility for environmental cleanup of former gas manufacturing sites.

Energy Efficiency Programs Charge: Recovers costs, fees, and charges for energy efficiency programs and demand response measures to help customers use energy more efficiently.

Gas Environmental Adjustment or Recovery of Coal Tar Costs: Recovers costs incurred by the utility for environmental cleanup of former gas manufacturing sites.

Illinois State Commerce Commission Tax: State tax on natural gas revenue. Proceeds are used to support operations of the state agency charged with regulating the utility.

Illinois State Electricity Excise Tax: State tax on electricity usage.

Illinois State Gas Revenue Tax: State tax on natural gas service.

Late Payment Charge: A 1.5 percent (1 percent for government accounts) Late Payment Charge is applied to any unpaid balance after the due date.

Municipal Tax or Municipal Gross Revenue: Tax imposed by a local municipality that the utility is required to collect.

Renewable Energy Adjustment: Recovers costs associated with the purchase of energy from renewable resources.

Understanding Your Bill



At Ameren Illinois, we're committed to giving you the information you need to use energy safely and efficiently. Your bill statement was designed with customers in mind, so it's packed with features that make it easy to understand your energy usage and costs. And that's the first step to managing energy.

For more information about your bill, please visit us at **AmerenIllinois.com/MyBill.**



AmerenIllinois.com

Customer Service 1.800.755.5000

Account Number

1234567890

Customer Name

JOHN SMITH
JAN SMITH

Service Address

123 MAIN STREET
ANYWHERE, IL 45678

Statement Issued

07/05/2019

Amount Due

\$123.78

Due Date

Jul 26, 2019

Last Payment

\$84.19

Payment received. Thank you.

Current Charge Summary for Statement 07/05/2019

Total Electric Charge	\$89.76
Total Gas Charge	\$34.02
Subtotal Current Charges	\$123.78
Total Amount Due	\$123.78

Important Account Messages

You're in control with Budget Billing. Your energy payments will be predictable. Avoid surprises and gain peace of mind. Enroll in Budget Billing Rollover Program by sending only \$102.00. Payment must be received by the due date on this bill.

Electric Usage History in Kilowatt Hours (kWh)

Average Daily Electric Use (kWh)

TIME PERIOD	AVG. DAILY USE
CURRENT MONTH	23.23 kWh
LAST MONTH	9.03 kWh
LAST YEAR	15.71 kWh

Gas Usage History in Therms

Average Daily Gas Use (Therms)

TIME PERIOD	AVG. DAILY USE
CURRENT MONTH	0.58 Therms
LAST MONTH	1.00 Therms
LAST YEAR	.38 Therms

See page 2 for account messages and tips from Ameren Illinois.

Keep this portion for your records.

Page 1 of 4

See reverse side if your address has changed and for details on other ways to pay your bill.

Account Number

1234567890

Total Amount Due

\$123.78

Due Date

07/26/2019

Amount Enclosed

>000001 2347595 0001 092139 102

JOHN SMITH
JAN SMITH
123 MAIN STREET
ANYWHERE, IL 45678

AMEREN ILLINOIS
PO BOX 88034
CHICAGO, IL 60680-1034

5040000 0012345678900 00000000 00101360 00101360

The amount due and due date are highlighted at the top of your bill statement to make them easy to find. Your account number and address where service is received are also displayed prominently at the top of your bill.

Your Current Charge Summary provides a breakdown of amounts due for electric and/or gas service, as well as any additional charges or prior amounts due for this month. In the box to the right, you'll find important messages about your account.

This section compares current usage to the previous month and the previous year, and energy usage graphs provide a picture of your energy use over time. We also include the average temperature for each month to aid in making comparisons.

The bill stub is located at the bottom of your bill statement. If you're paying by mail, tear off this section and return it with your payment in the envelope provided.

On the back side of the first page, you'll find more important messages. You can read about ways we're supporting our communities and upgrading our energy delivery system. You can also learn about different payment options and where to find resources on energy safety and efficiency.

The bill statement shown here is based on a sample electric bill; however, the sections are the same for our natural gas customers.

Your bill statement is grouped into easy-to-read sections about Payment Details, Service Billing Details, Supplier Details and Additional Charges.

The Service Billing Detail section identifies your billing Rate Zone, as well as itemized charges and calculations of total charges for the billing period. The explanations below will help you better understand each section of your bill.

- 1 Read Type:** Electric usage is measured in kilowatt-hours (kWh). Natural gas usage is measured in therms.
- 2 Meter Number:** The unique identification number of the meter/registering device at the service location.
- 3 Current Meter Read:** The numerical values obtained from the current meter reading (in kWh or therms).
- 4 Previous Meter Read:** The numerical values obtained from the previous meter reading.
- 5 Read Difference:** The difference between the current meter reading and the previous meter reading.
- 6 Multiplier:** Most residential meters have a multiplier of one. Customers who use a large amount of electricity and/or natural gas may have a multiplier greater than one, which allows the meter to register a larger amount of usage before moving the meter dial.
- 7 Usage:** Displays the total amount of energy used during the billing period.
- 8 Usage Summary:** If part of the usage is in a summer billing season and part in a non-summer billing season, the usage in each of these seasons will be displayed here,

- otherwise the total electric and/or natural gas usage for the current billing period is shown.
- 9 Electric and/or Natural Gas Delivery:** As a delivery company, Ameren Illinois is responsible for the transmission and distribution infrastructure that moves electricity and/or natural gas from suppliers to your door. Delivery service charges allow us to construct, maintain and improve the system that serves you and to respond around-the-clock to restore service when it is interrupted.
 - 10 Electric and/or Natural Gas Supply:** While delivery service represents the wires, pipes, systems and services that bring energy from its source to you, supply refers to the electricity and/or natural gas supplied from the wholesale markets.
 - 11 Taxes and Other Fees:** This section includes taxes and other fees Ameren Illinois collects for the state, municipality or county based on the amount of energy used.
 - 12 Details From Your Electric Supplier:** If you receive your electric supply from a third-party Retail Electric Supplier, their name and contact information will be shown here. There may also be a message in this box to indicate the price per kWh you would pay if your electric supply was purchased from Ameren Illinois.



AmerenIllinois.com
Customer Service 1.800.755.5000

Statement Issued 07/05/2019
Amount Due **\$123.78**
Due Date Jul 26, 2019

Account Number 1234567890
Customer Name JOHN SMITH
JAN SMITH
Service Address 123 MAIN STREET
ANYWHERE, IL 45678

Payment Details

	DATE	AMOUNT
Payment Received	June 13, 2019	\$84.19

Electric Service Residential Billing Detail - Rate Zone I 06/01/2019 - 07/02/2019 (30 days)

Electric Meter Read for 06/01/2019 - 07/02/2019 (30 days)

READ TYPE	METER NUMBER	CURRENT METER READ	PREVIOUS METER READ	READ DIFFERENCE	MULTIPLIER	USAGE
Total kWh	12345678	33633.0000 Actual	32936.0000 Actual	697.0000	1.0000	697.0000

Usage Summary

Total kWh	697.0000 Summer kWh	697.0000
-----------	---------------------	----------

Smart Meter

	CHARGE DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Electric Delivery Ameren Illinois DS-1 Residential Delivery Service 9	Customer Charge				\$ 12.32
	Meter Charge				\$ 4.79
	Distribution Delivery Charge Summer	697.00	kWh	@ \$ 0.04613000	\$ 32.15
Electric Delivery					\$ 49.26
Electric Supply Ameren Illinois BGS-1 Basic Generation 10	Purchased Electric Summer	697.00	kWh	@ \$ 0.04343000	\$ 30.27
	Purchased Electricity Adjustment	697.00	kWh	@ \$ 0.00329665	\$ 2.30
	Supply Cost Adjustment	697.00	kWh	@ \$ 0.00112000	\$ 0.78
	Transmission Service Charge	697.00	kWh	@ \$ 0.00914000	\$ 6.37
Electric Supply					\$ 35.12
Taxes and Other Fees 11	Clean Energy Assistance Charge	697.00	kWh	@ \$ 0.00178000	\$ 1.24
	Renewable Energy Assistance	697.00	kWh	@ \$ 0.00196000	\$ 1.37
	EDT Cost Recovery	697.00	kWh	@ \$ 0.00130150	\$ 0.91
	Electric Environmental Adjustment	697.00	kWh	@ \$ 0.00063.380	\$ 0.44
	Illinois State Electricity Excise Tax				\$ 2.30
Total Tax Related Fees					\$ 5.38

Total Electric Charges **\$ 89.76**

i Details From Your Electric Supplier **12**

ELECTRIC SUPPLY PRICE TO COMPARE: The Ameren Illinois supply price to compare is shown below. This price does not include a purchased electricity adjustment factor, a value expected to fluctuate but remain small for the foreseeable future. Learn more about the components involved in getting electricity to you as well as other electric supply topics at www.pluginillinois.org.

June-September	All kWh
Cents per kWh	5.369

For more information about your electric supply choices, visit www.pluginillinois.org.