

Preventing and Preparing for a Natural Gas Emergency

Suspect Gas?

- SEE: If you see an unusual area of dead vegetation, blowing dirt or bubbling water, it could be a natural gas leak
- HEAR: If you hear a hissing or a roar sound, it could be a natural gas leak
- SMELL: If you smell a distinct rotten egg odor, it could be a natural gas leak. We add the odor to keep you safe

Act Fast!

- Evacuate everyone, including pets, from the property immediately
- While evacuating, do not turn on/off lights or operate anything that could cause a spark
- Do not open windows or doors to ventilate the property
- At a safe distance, call Ameren Illinois at 1.800.755.5000. We respond 24/7 at no cost to ensure everyone's safety
- Do not re-enter the property for any reason until Ameren Personnel tell you that it is safe to return

Tips:

- Regularly get your furnace checked, including coils and filters
- Regularly clean or change your filter for the most efficient operation
- For gas furnaces, verify the exhaust flue to the outside is clear
- Clean your heating systems vents and ductwork
- Remove all flammable objects from around your furnace