iSupplier Portal

Supplier Performance

Overview

Ameren's Supplier Performance Website within the iSupplier Portal is a tool Ameren uses to measure, analyze and manage supplier performance. The ultimate intent is to identify potential issues and their root causes so that they can be resolved to everyone's benefit as early as possible. In this Guide, you will learn how to access problems, incidents, circumstances or inquiries that require action on your part. It is recommended that you frequently review your scorecards to identify areas of weakness and prepare/submit appropriate action plans within 7 days to address any areas of underperformance.

Please direct all inquiries to Judy Goestenkors, Supervisor Supply Chain, at 314-554-4403.

| When an incident is logged, an email notification (Ex: See screenshot on right) will be sent to Supplier's designated QMS contact person. (Note: Supplier Contact must have Ameren ISupplier Portal user access). Please follow steps below to accordingly. Image: Contact person accordingly. 1. Go to https://business.ameren.com and room is and respond accordingly. Image: Contact person accordingly. 2. Click AMPOS ISupplier Portal Full Access responsibility. Image: Contact Ameren's person accordingly. 3. Click Home Page link Image: Contact Ameren's person accordingly. 4. In the blue section on the right side of the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and a contact Ameren's person access to the Supplier Portal and access to the Supplier Portanance Brow person access to the Supplier Port | | | | | | | |
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iSupplier Portal

Supplier Performance



iSupplier Portal

Supplier Performance

| 9. | Once you have submitted your Corrective Action Response you will get a Success Confirmation . Click the Continue button to return to the incidents list page to respond another incident. | Supplier Performance Scorecards • Incidents • Help Success Updates Were Posted Return to the Incidents list page: Continue | Exit |
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| 10. | The incident has been removed from the corrective action Required area and movedto the | Supplier Performance Scorecards Incidents Help Corr Actn Regd I All Incidents All Incidents Date Created From 11/01/2014 To 04/01/2015 To Search Reset Date Do Rest I torm # 8 Incident Date Created From 11/01/2014 To 04/01/2015 To Search Reset | |
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| | | IR000020 01/27/2015 284434-0-1 RUSH ISLAND VALVE supposed to be ball valve, received knife gate. QUALITY INCORRECT MATERIAL We will inspect each MATERIAL (03/31/2015 15:00:26, test user) | |
| 11. | To Enter another comment click on the Incident # and repeat steps 7 – 9. | Dete Created: 01/28/2016 PO-Rel.L:: 458551-0-1 Storercom: RUSH ISLAND Item #: 220277 Noum: ELECTRODE Comments: Could not find MTR documentation. Evaluations - All Instructions 1. A response is required for each Evaluation marked with a "?". 1 118 NOT necessary to complete all Evaluation marked with a "?". 2 118 NOT necessary to complete all Evaluations at once (if multiple). Remaining ones can be submitted later. 3 important: One submitted, the Corrective Action on an Evaluation cannot be changed! 4 thorevery, an additional reporter can be expended later as needed. * required information Evaluation #: 1 Category: OULAUTY Code: DOCUMENTATION (QUALITY) Corrective Action:: WE will submit oppervent from now on. (01/28/2016 12:00:06, Andy Hueter) Append to Corrective Action:: (01/28/2016 12:00:06, Andy Hueter) Contexted supplier. Corrective Action Responder: * Supplier: 001 X Submit Cancet | |