

# Usage Type



	DEFAULT SUBSCRIPTION	TEXT (SMS)	EMAIL
<b>OUTAGE INFORMATION*</b> Receive notifications when power may be off in your area, as well as restoration updates for outages you report. <i>* You must report your outage to receive restoration updates.</i>	✓	✓	✓
<b>PAPERLESS BILLING</b> Electronic notification of monthly bill		✓	✓
<b>BILL REMINDERS</b> Due date reminder 5 days prior to due date; bill past due	✓	✓	✓
<b>BUDGET BILLING</b> (available for program participants only) Budget Billing adjustment review	✓	✓	✓
<b>PAYMENT NOTICE</b> Payment received and posted	✓	✓	✓
<b>CREDIT ISSUES</b> Disconnection notice issues; disconnection for non-payment completed; reconnection confirmation (for non-pay disconnection); payment received; sufficient to remove from collections; insufficient to remove from collections	✓	✓	✓
<b>ENERGY ASSISTANCE PLEDGE POSTED</b> Energy assistance pledge received on account	✓	✓	✓
<b>WEEKLY COST SUMMARY</b> Weekly updates on bill estimates based on usage for current billing cycle; includes cost-to-date and month-end bill estimates		✓	✓
<b>COST THRESHOLD</b> Set a cost threshold, then receive notification when the cost-to-date exceeds threshold		✓	✓
<b>USAGE THRESHOLD</b> Set a usage threshold, then receive notification when the usage-to-date exceeds threshold		✓	✓
<b>CONNECT AND DISCONNECT</b> Connect and/or disconnect request has been completed	✓	✓	✓