## **Ameren Illinois Property Management Agreement**

| Property Owner:                     |  |
|-------------------------------------|--|
| Management Company (if applicable): |  |
| Address:                            |  |
| Mailing Address (if applicable):    |  |
| Phone 1: ()                         |  |
| Phone 2: ()                         |  |

The undersigned ("Property Owner"), desires to participate in Ameren Illinois' Property Management Program ("the Program"), the general purpose of which is to aid Property Owner and/or Property Manager (if applicable) in retaining service between residential tenants.

As such, Property Owner, having the legal authority and capacity to do so, requests, and Ameren Illinois ("Company") agrees, that electric and/or natural gas service shall be continued at the residential premises subject to this Agreement during any period of vacancy of which the Company has been provided reasonable notification. The Property Owner agrees to pay for such continued service in accordance with the Company's applicable tariffs.

In the case of Property Owners who do not use Ameren Illinois' online Property Management Portal, this Agreement shall extend to only those addresses listed on Ameren Illinois' Property Listing Form, a copy of which will be provided by Ameren Illinois. In the case of Property Owners who do use Ameren Illinois' online Property Management Portal, this Agreement shall extend to only those addresses listed in said Portal. It is the sole responsibility of Property Owner to ensure that the listing of properties to which this Agreement applies is at all times accurate and up to date. Property Owner may add addresses to or remove addresses from this Agreement without terminating said Agreement.

In addition, it is and shall be the responsibility of the Property Owner to notify Ameren Illinois of any change of property ownership and/or property management and to notify Ameren Illinois of any change in contact information of Property Owner and/or property management.

This Agreement shall continue into perpetuity unless affirmatively terminated by the Property Owner or the Company. In the case of termination of this Agreement by Property Owner, Property Owner shall provide Company with written notice of termination at least five (5) business days prior to the requested effective date of said termination. For avoidance of doubt, this Agreement will not terminate automatically upon sale of property, and it remains the responsibility of Property Owner to request termination in those situations, subject to the notification period referenced above.

The terms of this Agreement do not prevent disconnection of a tenant's service due to nonpayment of utility service nor do they prevent disconnection of a tenant's service due to or for safety reasons.

In order to be and to remain eligible for the Program, the Property Owner must keep all of Property Owner's account balances current, including any balances for which Property Owner is liable under the terms of this Agreement. Any past due balances for which Property Owner may be liable, may, at the sole discretion of Ameren Illinois, result in termination of this Agreement.

Ameren Illinois will not be bound by any written or oral agreement between Property Owner and a tenant, and will not adjust billing to account(s) due to a conflict between Property Owner and tenant over occupancy dates.

If Property Owner has entered into an agreement with a property manager ("Property Manager") to serve as Property Owner's agent for purposes of participating in the Program, Property Manager must provide the information requested below. Ameren Illinois will assume this agency relationship remains in force and effect until a Termination of Account Agent Designation Statement is received revoking the designation of Property Manager to act on Property Owner's behalf.

If listed below, Ameren Illinois may rely on any representation made by Property Manager regarding the account(s) subject to this Agreement and need not question the authority of the Property Manager to act on the Property Owner's behalf. Ameren Illinois shall not be liable for any action taken in response to a representation made by Property Manager. Property Owner shall be solely liable for any action taken by Property Manager on Property Owner's behalf, including any action or inaction taken by the Company at the Property Manager's request.

In the case of Property Owner who chooses to not use Ameren Illinois' online Property Management Portal, Ameren Illinois will mail written notification to Property Owner, at Property Owner's mailing address on file, via the United States Postal Service within two business days of each time an enrolled premises reverts to billing in Property Owner's name. If Property Owner is participating in the Company's Property Management Program but chooses to not use Ameren Illinois' online Property Management Portal, Ameren Illinois will not mail other written notifications to Property Owner regarding their Property Management Agreement. These other notifications may include, but are not limited to, notifications indicating a disconnect notice was sent, a service is scheduled to be disconnected, a service has been disconnected for non-payment, and/or a service has been turned on in a tenant's name.

In the case of Property Owner who chooses to use Ameren Illinois' online Property Management Portal, Ameren Illinois will send electronic notification to Property Owner, in place of the mailed written notification described in the paragraph above, each time an enrolled premises reverts to billing in Property Owner's name. In addition, Ameren Illinois will also send electronic notifications to Property Owner that may include, but are not limited to, notifications indicating a disconnect notice was sent, a service is scheduled to be disconnected, a service has been disconnected for nonpayment, and/or a service has been turned on in a tenant's name.

A Property Owner may choose to enroll in Ameren Illinois' online Property Management Portal at any time by

Property Owner's Signature (Required)

Property Owner's Social Security Number or Federal Tax Identification Number (Required) (If you wish to use another form of identification please call us at 1.800.487.5795.)

Property Manager's Signature (Required – if applicable)

Date

Property Management User ID & email address (if one already exists)