

Guidelines for Non-Residential Requests for Electric Service



AMEREN ILLINOIS RESPONSIBILITY AS THE ELECTRIC DELIVERY COMPANY

As the electric delivery company, Ameren Illinois will:

- Reserve the right to determine proper meter location.
- Determine the point of delivery — the location where the company's facilities end and the customer's begins.

Note: The service extension is designated as the portion of the company's facilities that are on the customer's property and installed for the sole use of serving the customer.

- Install and maintain the electric service to the point of delivery.
- Determine what charges may apply. Ameren Illinois' representative will discuss options and costs available to customers. Generally, for permanent service, the cost of the service will be offset against the anticipated three-year delivery service revenue to the company.
- Call JULIE before installation: **811**
- Supply and install the electric meter.
- Supply instrument transformers for the meter installation as needed.
- Terminate customer service cables on company equipment or conductors.



YOUR RESPONSIBILITY AS AN AMEREN CUSTOMER

As an Ameren Illinois customer, it is your responsibility to call the Ameren Illinois Construction and Engineering Services for your new service at 888.659.4540

Following your initial contact, you will be contacted by an Ameren Illinois representative regarding a suitable location for point of delivery, meter location, scheduling, applicable charges and customer requirements. It is important to follow these guidelines as you get started:

- Metering facilities must be permanently accessible to the company.
- Use only Ameren Illinois-approved meter base, enclosure or socket.
- The electric meter shall be at least three feet horizontally from the gas meter installation.
- Secure all required permits and inspections.
- Customer-installed service equipment shall meet Ameren Illinois' standards, as well as all local codes, ordinances and inspection authority requirements, or the latest National Electric Code, whichever is applicable.



- Install company-supplied instrument transformers per company specifications if required.
- The customer is responsible for all clearing, grading and cost of rights of ways or easements. The proposed route of all electric distribution lines and services must be free of construction materials, debris and spoil and be within 6 inches of final grade before the facilities are installed.
- Locate and clearly mark all customer-owned underground facilities such as septic tanks and laterals, water and irrigation lines, gas lines, electric lines, etc. Ameren Illinois is not responsible for damage to unmarked facilities.
- Customers are responsible for the care of company facilities located on their property.



Follow these guidelines for overhead service:

- The point of delivery is typically the customer's weatherhead.
- Provide adequate height of attachment.
- Provide adequate clearances.
- Provide adequate anchorage to structure for service wires and service equipment. Take into account ice and wind loading.
- Provide a minimum of 36 inches of wire extending out of the weatherhead.

Follow these guidelines for underground service:

- The point of delivery is typically at a pole if the company's facilities are overhead; or a padmount transformer or pedestal if the company's facilities are underground.
- Supply and install conduit per company specifications from the customer's property line to the point of delivery. The company will supply and install cable in the conduit when the rating of the cable exceeds 600 volts (primary voltage) for customers metered at secondary.
- Install customer's service cable to company's point of delivery. The company will terminate the customer's service cable. In some cases customers will install their conductor directly into company equipment. In other cases they will install their conductor to just outside the company's equipment. If the point of delivery is a pole, the customer shall supply the conduit and brackets, but the company will install them on the pole. Check with your Ameren Illinois representative for individual site requirements.